

# Small Claims Online A Users Guide

serving the community through the administration of justice

**Document Details** 

Version: Date issued: Date last updated: Document Authors: 2.2 May 2011 November 2023 Operational Policy Branch





# **Contents**

Small Claims Online	1
General Information	1
Civil Processing Centre	2
Appeals	2
Restrictions	2
Fees	3
New Small Claims Applications	4
General Information	4
Applicant Details Screen	4
Respondent Details Screen	7
Claim Details Screen	10
Statement of Truth Screen	13
Confirmation Screen	14
Receipt Screen	15
Add Existing Small Claims Application	16
Small Claims Tracking Screen	17
General Information	17
Case Tracking	17
Case Events	18
Future Hearing	19
Progress Case – Applicant	20
Letter of Settlement	21
Declaration of Acceptance of Liability	22
Application for a Default Decree	24
Covering Letter	26
Progress Case – Respondent	27
Acceptance of Liability	28
Notice of Dispute	30
Notice of Dispute and counterclaim	31
Covering Letter	33



#### **Small Claims Online**

#### **General Information**

Small Claims Courts allow certain types of claims to be decided informally by the county court, usually without the need of a solicitor or barrister. In general a small claim is one where the value to be claimed is not more than £5000.00 and which does not relate to personal injuries, road traffic accidents, libel or slander, title to land, legacy or annuity or any property of a marriage.

The small claims court limit is £5000.00. It is important that all issues between parties are brought to court by the one claim and resolved at the one hearing. You should not divide your claim into several applications, even if the total is less than £5000.00 (you may not be able to recover the court fees paid).

If the total sum at issue between the same parties exceeds £5000.00, the claimant must either

proceed by abandoning any amount due over £5000.00 (this will be expressly noted) or issue a civil bill (up to £15,000.00).

If a subsequent claim is made between similar parties arising out the same set of facts or law, then the later proceedings may well be dismissed as an abuse of process.

There are 2 types of small claim:

- liquidated where the amount of claim is set, for example, loans or goods and services not paid for, and
- unliquidated where the amount is estimated, for example, damage to property, faulty goods or workmanship.

The Civil Processing Centre will set your case to the relevant type of claim.

A Small Claims Application cannot be made by either a minor (under 18 years of age) or a patient (person certified mentally incapable of managing their own affairs).

The court does not pay the amount that is awarded; it only decides who is liable. A Decree or Order made by the Small Claims Court is a County Court Judgment (CCJ) and may affect a respondent's credit status.

Before beginning the small claim process, you should know that the Enforcement of Judgments Office can make a search for a person or firm for a small fee. This will show if there are any previous debts outstanding against the respondent. You can then use this information to help you to decide whether or not it would be practical for you to proceed with this action. Even if you succeed with your claim, if the respondent has other large amounts of debts outstanding, you may find that you will not get your money back immediately, if at all.



#### **Civil Processing Centre**

The Civil Processing Centre, which is located in Laganside Courts, Oxford Street, Belfast, deals with all cases initially, but if a case is disputed it is then transferred to the office that is specified within the original application for hearing.

Once a case has been submitted to the Civil Processing Centre and verified, respondents are then posted a small claims pack giving all relevant information in relation to the case, including a copy of the completed Small Claims Application Form.

A 'return date' is printed on the small claims pack and the 'return date' can also be viewed online in the Case Tracking screen. The return date is the date whereby the respondent must respond to the application. If the respondent wishes to respond to this claim, for example, to dispute the claim, then they must do so before this return date or else a decree may issue. If they do not respond by this date then the applicant can apply for a default decree.

If at any stage of your proceedings the case is transferred to the county court as a civil bill your case will no longer appear within the online small claims case tracking screen.

#### Appeals

For proceedings commenced on or after 19 April 2004, any party may appeal on a question of law to a judge against any order. An Appeal shall be brought within 21 days from the date on which the order was made. This has to be lodged at the court office where the order was issued and cannot be lodged online. The Judge is not required to conduct a hearing to determine an appeal; and the Judge's decision is final. You may wish to seek legal advice in detailing the basis of your appeal before lodging proceedings.

#### Restrictions

The following restrictions have been applied to the online small claims processes:

- All applicant and respondent addresses must be entered using the Quick Address Software which contains all UK postal addresses. If an address cannot be found through QAS then the Small Claims Application must be submitted to any Court Office to commence proceedings. However, once the Small Claims Pack has been issued then the applicant can progress the case online (see Add Existing Claim).
- Further applications relating to original application eg: Application to Set Aside Decree, Third Party Notice, Applications to Remove Stay and Witness Summonses cannot be processed online.
- Appeals in relation to small claims decrees/orders cannot be processed online.



#### Fees

The fee for your small claim application will depend on the amount you wish to claim. A list of court fees can be obtained from our website.

If your claim is successful, the respondent will have to pay you the amount decided by the Judge, plus the application fee along with any other costs awarded. If you are not successful, the respondent will not be ordered to pay you anything and you will not receive your fee back.

#### **Payments Online**

There are two ways to pay for the fees for lodging a Small Claims Applications online.

- by drawing down from funds previously lodged into an ICOS Pre Paid Account. All payments made from an ICOS account will be shown on your monthly ICOS Statement. You can open or top up an ICOS Account at any Court Office.
- by debit or credit card. The following cards are accepted:
  - MasterCard
  - Visa
  - Maestro
  - Visa Electron
  - Solo
  - JCB



#### **New Small Claims Application**

#### **General Information**

It is important to give all the necessary information available so that it will assist in processing your claim and make it easier to enforce a decree if one is granted.

Click on the 'New Claim' button to start the new small claim process.

#### **Applicant Details Screen**

Norther	s - Small Claims Or n Ireland urts and ounals Se urtsni.gov.uk	line - Create a new Claim - M Prvice	licrosoft Internet Explorer		
New Small Claim Wiz	zard				Help
Click "Select" to choose a	address shown or cli	ck 'Enter Address' if address is in	ncorrect.		
Applicant Details			Company Details		
Title:	Forename(s):		Company Name:		
	Sumame:		Company Category:		~
Contact Details					
Telephone Number:			Mobile Number:		
Email Address:			Fax Number.		
Address Details					
House Number.*			Post Code:*		
Additional Details					
Additional Title Type:		~	Company Name:		
Title: 💌	Forename(s):				
	Sumame:				
Quit				Previous	Next
Done Done					🔒 🔮 Internet

This section is for your personal details. If you are a registered user then your personal details will automatically default into the applicant details and you just need to confirm your current address. If the details held against your account are incorrect, you can proceed with this application by updating your details on this screen, but you will also need to contact the Small Claims Processing Office to ensure that your records are updated accordingly.



If you are not the applicant (i.e. a solicitor acting for a client), you need to enter the following details:

- the applicant's title, forename and surname or the applicant's company name and company category;
- the applicant's contact details (telephone, mobile and fax numbers and email address);
- the applicant's house number/building name and postcode.

All addresses must be entered via QAS (Quick Address Software) and need a house number and valid postcode to proceed. If you cannot find the applicant's address via QAS you cannot proceed with your application online, you must send your application into the Small Claims Central Processing office instead. However once the case has been accepted by the Small Claims Processing Office and you have received a copy of your small claims pack, you can then register and progress the case online (See Add Existing Claim).

Additional titles can be added here, examples of additional title are if the person is known as a different name or is trading as a firm name (they cannot be trading as a Limited Company). Again as with the applicant details, you should select the additional title type and then enter either the persons name along with title or company name, but not both.

Click on the 'Next' button to proceed to the next step.



https://10.10.3.198 - Small Clair Northern Ireland Courts an Tribunals	ns Online - Create a new Claim - Mic Id Service	rosoft Internet Explorer		
New Small Claim Wizard				Help
Click Edit to update details previously e	ntered. Click Delete'to delete details pre	viously entered. Click 'Add' to e	nter another Applicant.	
Title	Forename	Surname	Company Name JOHN BLACK SOLICITORS Delete	
Quit	Add		Previous	Next
a) Done			9	Internet

This screen allows you to add extra applicants to your small claim. You can also edit or delete applicants previously entered.

Select the 'Edit' link if you wish to edit the selected applicant's details.

Select the 'Delete' link if you wish to delete the selected applicant.

Click on the 'Add' button if you wish to add an extra applicant. This will display a blank Applicant Details Screen to allow you to add the extra applicant's details.

When you are happy that the applicants have all been entered correctly, click on the 'Next' button to proceed to the next step.



## **Respondent Details Screen**

Intrps://10.10.3.198 - Small Claims Online - Cr     Northern Ireland     Courts and     Tribunals Service     www.courtsni.gov.uk  New Small Claim Wizard  Fields marked with * are mandatory. Only enter Title, Fo	eate a new Claim - Microsoft Internet Explorer	L d X
Respondent Details	Company Details	
Title: Forename(s): Sumarne:	Company Name: Company Category:	
Contact Details		
Telephone Number: Emsil Address: Address Details	Mobile Number: Fax Number:	
House Number.*	Post Code:*	
Additional Details		
Additional Title Type: Title:  Forename(s): Sumame:	Company Name:	
Quit		Previous Next
Done .		🛆 🥥 Internet

This section is for the respondent details.

You need to enter the following details:

- the respondent's title, forename and surname **or** the respondent's company name and company category;
- the respondent's contact details (telephone, mobile and fax numbers and email address);
- the respondent's house number/building name and postcode.

All addresses must be entered via QAS (Quick Address Software) and need a house number and valid postcode to proceed. If you cannot find the respondent's address via QAS you cannot proceed with your application online, you must send your application into the Small Claims Civil Processing Centre instead. However once the case has been accepted by the Civil Processing Centre and you have received a copy of your small claims pack, you can then register and progress the case online (See Add Existing Claim).



Additional titles can be added here, examples of additional title are if the person is known as a different name or is trading as a firm name (they cannot be trading as a Limited Company). Again as with the respondent details, you should select the additional title type and then enter either the persons name along with title or company name, but not both.

If claiming against a limited or public liability company (LTD or PLC), you should enter company name and address, rather than any of the employees' details.

If claiming against a business or a firm other that a LTD or PLC then you can enter each owner's details as a separate respondent along with details of the firm as another respondent, but add the additional title of 'a firm sued as a firm' to the company's details.

You will have to complete an additional form if the respondent resides in either Scotland, England or Wales. You may wish to contact the Small Claims Processing Office for advice on this procedure.

Click on the 'Next' button to proceed to the next step.



https://10.10.	3.198 - Small Claims Onli	ne - Create a new Claim - Micro	osoft Internet Explorer			
	Courts and	rvice				2
	ww.courtsni.gov.uk					
New Small Clair	m Wizard				Help	
Click 'Edif' to updat	le details previously entered.	Click 'Delete' to delete details prev	iously entered. Click 'Add' to e	nter another Respondent.		
Add Extra Resp	ondents					
	Title	Forename	Surname	Company Name		
Edit	Mr	AN	Other		Delete	
Quit		Add		Previ	ious Next	
						1
Done Done					🔒 🥥 Internet	

This screen allows you to add extra respondent to your small claim. You can also edit or delete respondents previously entered.

Select the 'Edit' link if you wish to edit the selected respondent's details.

Select the 'Delete' link if you wish to delete the selected respondent.

Click on the 'Add' button if you wish to add an extra respondent. This will display a blank Respondent Details Screen to allow you to add the extra respondent's details.

When you are happy that the respondents have all been entered correctly, click on the 'Next' button to proceed to the next step.



# **Claim Details Screen**

https://10.10.3.198 - Small Claims Online - Crew	te a new Claim - Microsoft Internet Explorer		
Nerthern beland Courts and Tribunals Service	;		
New Small Claim Wizard			Help
Fields marked with * are manistory. If you wish to claim interest in respect of the claim, please Belant the court wante where your case will be listed if the which venue to select, leave this field blank and the small Click on 'Calculate Fee' batten to display fee due and the t	entor amount, otherwise leave blank. no is to be a hearing. The versue selected must be claims office will enter the versue. officient of the claim.	in the county court division where the appricant)	s) er respondent(s) live or carry en business. If you are uncertain about
Claim Details			
Amount of Claim.*	1000.00	Your Reference:	
Interest:	55.00	Court Venue:	×
Calculate Fee	185.00		
Claim Tatal.*	1120.00		
Claim Description (Maximum 4009 characters) You should include the tacks of the case and include do wrang. If you are claiming interest you should show he at this stage but if your claim is disputed or Boled for a Roney owed due to loam not being repair payments have been made since Boender Interest has been claimed at 6% for 25 \$1000.00 * 04 * 255 / 365 = 655.00.	fails such as when the claim arose, what good withis has been calculated. You should also pro seessmeat then the caust will request capies of d. 42000 was loaned on 16 January 2004. Sidaya due on the outstanding bali	ser services were provided, when the goods on whe details of any recepts or invoices which s any supporting documentation. 7 2004. £1000 kms been repaid up ance of £1000.00 from 1 January 20	r services were provided, what damage occurred or what meet apport your claim, You do not need to send these to the court office to the end of December 2004. No further
Quit			Previous Next
Done			🛆 🕥 Internet

This page allows you to enter the details of the claim.

The following fields are mandatory and must be entered:
Amount of Claim
Claim Description

The following fields are optional:

Your Reference
Court Venue
Interest



Amount of Claim. The claim amount must not exceed £5000.00. If the claim amount is over this and you wish to proceed via a small claim application you must abandon the excess. You should enter £5000.00 into the amount field and then specify the original amount stating that you will 'abandon the excess' in the claim description section. Note that the inclusion of interest and court fee may take the total value of the claim over the £5000.00 limit.

Claim Description. The claim description field should include the facts of your case and should include details such as: when the claim arose, what goods or services were provided, when the goods or services were provided, what damage occurred or what went wrong? The system allows you to type up to 4000 characters within this section.

In the claim description field enter the details of any receipts or invoices which support the claim. You do not need to send these to the court office at this stage. However, if the case is disputed or listed for assessment, then copies of the supporting documentation will be requested by the court office.

Please note: When entering facts of your case within the claim description field, do not use double quotes - " or square brackets - []. If the system detects any of these characters you will be prompted to remove them before you can proceed with your online application.

Your Reference – If you have a reference number that you would like us to quote it in any future correspondence enter it here otherwise leave this field blank.

Court Venue - Select the court venue where your case will be listed if there is to be a hearing. The venue selected must be in the county court division where the applicant(s) or respondent(s) live or carry on business. If you are uncertain about which venue to select, leave this field blank and the small claims office will enter the venue.

Interest - If you wish to claim interest, you must include this on your application form. Interest is an amount added to the claim from the date on which the claim arose and can be claimed until the date of the decree. At present, interest is calculated at 8% per year. This rate is used unless the claim arises from a contract which specified an alternative rate. You must enter an amount within the interest field and then detail the interest amount, rate and period within the claim description field.



Click on the 'Calculate Fee' button to allow the system to determine the correct fee based on the claim amount only.

Click on the 'Next' button to proceed to the next step.



## **Statement of Truth Screen**

🖹 https://10.10.3.198 - Small Claims Online - Create a new Claim - Microsoft Internet Explorer	- 6 🛛
Northern Ireland Courts and	
Tribunals Service	
www.courtsni.gov.uk	
New Small Claim Wizard	Help
Fields marked with * are mandatory.	
Statement Of Truth	
I believe that the facts stated in this claim are true:"	
Name:" John Black Position/Office Held: Account Manager Date: 07/05/2010	
Quit Previous	Next
🔊 Done	erret

Once you have entered all the details relating to your claim you must then confirm and enter your name on the statement of truth screen. You should be aware that anyone entering their name must believe that the facts stated are true. If you enter your name knowing that part or parts of the application are untrue, then you may be held in contempt of court and may face a fine or imprisonment.

Select the check box confirming the statement of truth.

Enter your name and office position in the appropriate fields.

Click on the 'Next' button to proceed to the next step.



## **Confirmation Screen**

https://10.10.	3.198 - Small Claims	Online - Create a new Claim - Micr	rosoft Internet Explorer	
	orthern Ireland			• • • • • • • • • • • • • • • • • • •
	Courts and			
4441	Fribunals S	Service		
<b>—</b> "	ww.courtsni.gov.uk			
New Small Clair	m Wizard			Help
Click on the releva	nt link to amend details i	f incorrect. Click on "Confirm" button to	submit your claim for processing	
Small Claim De				
Applicant(s)	JOHN BLACK	23 Oxford Street, BELEAST, F	BT1 3LA	
(o)	SOLICITORS	20 0000 0000, 000 001, 0	511304	If these Applicant details are incorrect click HERE
Respondent(s)	A N Other	1 High Street, DONAGHADEE	E, County Down, BT21 0AA	If these Respondent details are incorrect click
Claim Details				- 10-114
Claim Ref.	Claim Amount: £1000.00	Interest: £55.00 Fee: £65.00	Claim Total: £1120.00	If these Claim details are incorrect click HERE
Statement of T	ruth			
Signed: John Bla	ck	Position/Office Held: Account	Manager	If these Statement of Truth details are incorrect
Payer Details			Payn	nent Details
WORTHINGTONS	S SOLICITORS		Account w	rill be debited £65.00
21 OXFORD STR	EET			
BELFAST BT1 3LA				
Quit				Confirm
-				
2				
2 2				Internet

If you need to edit or check any of the details entered, click on the relevant link to go to the appropriate screen.

When you are happy that the details entered are correct, click on the 'Confirm' button to submit the application and debit your account with the relevant fee.

Your application will be verified by the Civil Processing Centre within 1 working day.



## **Receipt Screen**

🗟 https://10.30.3.198 - Small Claims Online - Create a new Claim - Microsoft Internet Explorer	
Northern keland	
A Courts and	
Thouse Service	
www.courtsn.gou.uk	
New Small Claim Wilzard	Help
If you wish to retain a copy of your receipt please click on 'Print' button below.	
Payment Complete	
Small Claims Application	
Payment Successfully taken from 40801	
Your Ref for this claim is	
Payment Amount (t) 665.00	
Dato 07 May 2010	
Payer Information:	
WORTHINGTONS SOLICITORS 21 OKFORD STREET	
BELFAST BTI 3LA	
BTI 3LA	
	Print
Your small claims application has been lodged for verification. This verification process will normally be completed within 1 working day.	
You can track the status and progress your cases from the small claims tracking screen. Click on the Return button to return to the small claims tracking screen	
	Return
	1
All Dane	🚔 🔮 Internet

This screen provides you with details of the payment which you have made to lodge your small claims application.

Click on the 'Print' button if you want a printed receipt for the payment made.

Click on the 'Return' button to return to the main small claims case tracking



# Add Existing Small Claims Application

https://10.10.3.198 - Small Claims Online - Add an existing Claim - Microsoft Internet Explorer	I 🗖 🛛
Northern Ireland	
Courts and	
4 Tribunals Service	
www.courtsni.gov.uk	
Add Existing Small Claim	Help
Small Claim Case Number	
D	
Return Continue	
	×
	>
e Done	🚊 😴 Internet

If you have previously lodged a small claims application at a court office, rather than online, you can use this function to add this case to your online tracking system.

You need to enter the Small Claim Case Number and the ID which you will get from your small claims pack which was posted to you from the Civil Processing Centre.

Then click on the 'Continue' button to add the case to your online tracking service.

Click on the 'Return' button to return to the main small claims case tracking



#### Small Claims Tracking Screen

#### **General Information**

The small claims tracking screen allows you to manage your small claims cases. Both live and dealt with cases are displayed.

Note that once a small claims case has been 'dealt with', it will remain available on your case tracking screen for 6 months so that you can print any relevant documents needed for enforcement.

After 6 months, you will need to contact the Civil Processing Centre if you have not retained a copy of any relevant court order.

## **Case Tracking**

🗿 https:	//10.10.3.19	8 - Case Tracking	- Microsoft Internet	Explorer					- B 🛛
Ŋ	A Co Tri	urts and bunals S bunals S	Service						
Small C	laims	New C	laim	Add Existir	ng Claim	Refres	sh	Exit	Help
All Clai	9 ms		<b>•</b>	Account Balanc	ce: £5,132.00				
	Courts ID	On-Line Ref	Applicants Ref	Received Date	Name	Amount	Return Date	Case Status	
Details		SMC013833		07-May-10	A N OTHER	£1,000.00		Awaiting Verif	ication
Details	10/136211	SMC013832		04-May-10	JONES NORMAN	£500.00		Active	
Details	10/136188	SMC013830		14-Apr-10	ALISON BROWN	£1,250.00		Active	
Details	10/136174	SMC013829	W66/10	01-Apr-10	JOHN BLACK	£1,250.00	05-May-10	Active	
Details	10/136173	SMC013828	W65/10	01-Apr-10	JOE SOAP	£350.00	15-May-10	Dealt With	
Details	10/136074	SMC013825		19-Feb-10	MAGILL WILLIAM	£200.00	23-Mar-10	Active	
<u>Details</u>	10/136062	SMC013824		16-Feb-10	BLACKJOHN	£200.00	05-May-10	Active	
Details	10/136061	SMC013823		16-Feb-10	JOHN BLACK	£200.00	05-May-10	Active	
Details	10/136059	SMC013822		15-Feb-10	ROBERTA MECHAN CO	£200.00	05-May-10	Active	
Details	09/090089			20-Aug-09	MOIRA SHAW	£1,095.00	25-Sep-09	Active	
Small C Cas There an	aim Detail e Events e currently no p	Future Hearin	Page f ng Progress Co silable for this case	t of 2   First   <   <<	=   <mark>1</mark>  2 3 4 5 >>	≥   Last			-
									14
<					12 ·····				>
Done								🚊 😴 Inter	het

Cases can be organised within the screen by using a page filter and/or column sorting.

Page Filter by default displays all claims with the most recent claim being displayed first.



You can change the filter to display only specific types of cases such as:

- Active (active cases only)
- Queried (queried cases only)
- Awaiting Verification (cases which are awaiting verification by the Civil Processing Centre)
- Declaration of Acceptance of Liability (cases that are waiting for you to lodge a declaration)
- Application for Default Decree (cases that you can apply for a Default Decree)
- Dealt With (cases which are completed)

Click on any column heading to sort in ascending or descending order, for example, to sort names in alphabetical order. Click once to sort in descending order and click again to sort in ascending order.

You can select the page filter and then within this, a column filter, for example, dealt with cases in ascending alphabetical order.

Click Refresh to go back to original default settings and to view any further updates to your case(s).



## **Case Events**

	Northe Co Tri	98 - Case Tracking emireland purts and bunals S	ervice	nternet Exp	lorer					
Small C	laims	New Cl	aim		Add Exist	ing Claim	Refres	ah 👘	Exit He	do
All Clair	ns			, i i i	Account Bala	nce: £5,132.00				
	Courts ID	On-Line Ref	Applicant	s Ref F	Received Date	Name	Amount	Return Date	Case Status	
<u>Details</u>		SMC013833		0	)7-May-10	A N OTHER	£1,000.00		Awaiting Verificatio	n
Details	10/136211	SMC013832		0	)4-May-10	JONES NORMAN	£500.00		Active	
<u>Details</u>	10/136188	SMC013830		1	4-Apr-10	ALISON BROWN	£1,250.00		Active	
<u>Details</u>	10/136174	SMC013829	W66/10	0	01-Apr-10	JOHN BLACK	£1,250.00	05-May-10	Active	
Details	10/136173	SMC013828	W65/10	C	)1-Apr-10	JOE SOAP	£350.00	15-May-10	Dealt With	
<u>Details</u>	10/136074	SMC013825		1	9-Feb-10	MAGILL WILLIAM	£200.00	23-Mar-10	Active	
<b>Details</b>	10/136062	SMC013824		1	6-Feb-10	BLACK JOHN	£200.00	05-May-10	Active	
<u>Details</u>	10/136061	SMC013823		1	6-Feb-10	JOHN BLACK	£200.00	05-May-10	Active	
<u>Details</u>	10/136059	SMC013822		1	5-Feb-10	ROBERTA MECHAN CO	£200.00	05-May-10	Active	
Details	09/090089			2	20-Aug-09	MOIRA SHAW	£1,095.00	25-Sep-09	Active	
Small Class	aim Detail e Events	Future Hearin	g Prog	Page 1 of 2	Ω   First   <	<<   <b>1  2  </b> 3  4  5  >>	<u>2</u>   <u>Last</u>			-
Applicati	on For Default	Decree	Free	Process						
Letter Of	Settlement		Free	Process						
6										
2 81									A Distance	

This screen will let you see what is happening within the specific case selected.

Any documents, which have been issued by the Civil Processing Centre, can be viewed and printed within this screen. The view option will be restricted to documents which apply to you only.

#### **Future Hearing**

This screen will let you see any future hearing details listed for a selected case. Simply highlight a specific case and then select future hearing tab. You will still receive a notification of hearing letter for these cases.

Any party may, if they wish, use an expert witness to support their case, for example, if it is faulty workmanship then you can consult another firm to give their opinion on the work carried out. Evidence should then be given in the form of a written report, unless the judge states otherwise, and lodged 14 days before the court hearing. It is important to note that you will have to pay any expenses for witnesses who attend court and that these cannot be recovered as part of the claim. You should attend the hearing, along with any witnesses, with the original documents that you intend to use



to support the claim. If possible you should also bring any damaged goods, for example, clothes damaged by dry cleaning.

## Progress Case – Applicant

🗿 https:	//10.10.3.19	8 - Case Tracking	- Microsoft In	ternet Explorer					_ = 🛛
Δj	A Co Tri	ern Ireland ourts and bunals S ourtsni.gov.uk	ervice						Î
Small C	laims	New Cl	laim	Add	Existing Claim	Refres	sh	Exit Help	
Al Clai	ms		<b>~</b>	Account	Balance: £5,132.00				
	Courts ID	On-Line Ref	Applicants	Ref Received	Date Name	Amount	Return Date	Case Status	-
Details		SMC013833		07-May-10	A N OTHER	£1,000.00		Awaiting Verification	
Details	10/136211	SMC013832		04-May-10	JONES NORMAN	£500.00		Active	
Details	10/136188	SMC013830		14-Apr-10	ALISON BROWN	£1,250.00		Active	
<b>Details</b>	10/136174	SMC013829	W66/10	01-Apr-10	JOHN BLACK	£1,250.00	05-May-10	Active	
Details	10/136173	SMC013828	W65/10	01-Apr-10	JOE SOAP	£350.00	15-May-10	Dealt With	
Details	10/136074	SMC013825		19-Feb-10	MAGILL WILLIAM	£200.00	23-Mar-10	Active	
Details	10/136062	SMC013824		16-Feb-10	BLACKJOHN	£200.00	05-May-10	Active	
Details	10/136061	SMC013823		16-Feb-10	JOHN BLACK	£200.00	05-May-10	Active	
<u>Details</u>	10/136059	SMC013822		15-Feb-10	ROBERTA MECHAN CO	£200.00	05-May-10	Active	
Details	09/090089			20-Aug-09	MOIRA SHAW	£1,095.00	25-Sep-09	Active	
Small Cl Cas Ancillar Applicat Letter O	aim Detail e Events y Doc ion For Default f Settlement	Future Hearin	g Progr Fee Free Free	Page 1 of 2   First	<   <<   <b>1</b>    <b>2</b>   3  4  5  >>	<u>≥</u>   <u>Last</u>			-
									~
د ۵					1. Contraction (1. Contraction)			A Different	2

Highlight the specific case and then select the Progress Case Tab within this screen to see what options are available to progress your case.

The system will only show the options which are currently available according to the case status. For example, the declaration of acceptance of liability will only appear after the respondent has lodged an acceptance of liability. Also the option to apply for a default decree will only appear after the 'return date' has passed.

The following options can be made available to the applicant:

- letter of settlement
- declaration of acceptance of liability
- application for default decree
- covering letter



#### Letter of Settlement

🗈 https://10.10.3.198 - Notice Of Withdrawal - Microsoft Internet Explorer 📃	<b>a</b> 🗙
Northern Ireland	$\sim$
Courts and	
A A Tribunals Service	
Thousand Service	
www.courtsni.gov.uk	
SETTLEMENT OF CLAIM	
Help	
Case ID + 10/125174 Applicant: WORTHINGTONS SOLICITORS	
Respondent: JOHN BLACK	
I confirm that the above claim has been settled	
I now with the withdraw my Anglicetian	
now work of water and an ing approach E	
Yours faithfully	
Name : A N Other	
Applicant	
N.B if you have received a cheque in payment or your claim DO NOT submit this semement claim until the cheque has cleared through your bank account	
Cantal Confirm	
Concer Commu	
6	× 1
a) Done	

This document can be lodged at any time in the proceeding to inform the Small Claims Processing Office that you wish the case to be withdrawn. On receipt and verification by the Civil Processing Centre, a Notice of Withdrawal will be issued to the applicant and respondent and the case status will be set to 'dealt with'.

The settlement should include the court fee. If the respondent is unwilling to pay the fee, you may wish to continue with your application to recover this. If the respondent settles the claim by cheque you may wish to wait until the cheque clears before notifying the office of the settlement.

Select the check-box to confirm that you wish to withdraw your small claims application.

Enter your name into the name field.

Click on the 'Confirm' button to submit this form.



## **Declaration of Acceptance of Liability**

https://10.10.3.198 - Declaration of Acceptance of Liability with no Terms - Microsoft Internet Explorer	
Northern Ireland Courts and	
DECLARATION FOLLOWING RECEIPT OF A NOTICE OF ACCEPTANCE OF LIABILITY	
	Help
Case ID : 10/136232 Applicant : WORTHINGTONS SOLICITORS Respondent : APPLE GREEN	
	Cancel Confirm
I WORTHINGTONS SOLICITORS (Applicant)	
Select appropriate option	
have received full and final payment and ask that the case be withdrawn.	
• have received part payment. The amount outstanding is £ and ask that a decree issue for the outstanding amount.	
have received part payment and ask that a decree not issue at present.	
have received no payment and ask that a decree issue for the full amount.	
Signed:	
8	×
Done	🚊 🥥 Internet

This document will only be available after an acceptance of liability has been lodged by the respondent. You must select the relevant option regarding amount outstanding and if any payments have been made. You will have received details in relation to the respondent's acceptance, which may include time to pay, for example, the respondent is willing to pay £10.00 per week.

Select the appropriate option and, if necessary, confirm the amount outstanding.

Enter your name into the name field.

Click on the 'Confirm' button to submit this form.



Once the declaration is submitted and you have accepted any conditions, then a decree will issue containing the relevant details. This decree will be issued electronically and will be available in the case tracking screen to view or print. A paper copy of the decree will not be issued by post. A notification of decree will be issued by post to the respondent.

If you do not accept the terms the respondent has offered, then the judge will decide whether the case should be listed for hearing or decree issue immediately. You should remember that it is in your own interest to recover any amount owed to you and this may be best achieved by allowing the respondent 'time to pay'.



# **Application for Default Decree**

a https://10.10.3.198 - Applica	tion For Default Decree-L	iguidated - Microsoft Internet Explorer		
Courts a Tribunal	ind ls Service			
APPLICATION FOR A DEFAULT	DECREE - LIQUIDATED			
				Help
Case ID : 10/136174	Applicant : Respondent :	WORTHINGTONS SOLICITORS JOHN BLACK		Form 127 Order 26, Rule 15
I WORTHINGTONS BOLICITORS w Amount of the claim as stated in the Amount of Court Fee	rish to apply for a default decr application form	ee against JOHN BLACK on the ground that 6:1250.00 8:.00	Liquidated no notice of dispute and/or counterclaim has been received in respect of my small claim	L
MB Only complete this section if y	ou have claimed interest on y	your small claim application form. You must	include the amount, rate and period covered. If full details are not provided, interest	nay be disallowed.
Interest		(enter amount)		
From		(insert date claim arose) at 0.00	% (insert rate of interest) until date of decree	
and thereafter at	% (insert	rate of interest)		
Sub Total Less any Amount Paid by Responde Total Amount Bought	ent since Date of issue	2 2		
Statement of Truth				
I believe that the above information (	given is true and that the claim	does not relate to a minor or patient.		
Signature Date: 07/05/2010		Position or Office held (If signing on behalf of a firm	or company)	
			Cancel Confirm	
¢				
Dane				🚊 🔵 Internet

This document will only become available once the return date has expired and the respondent has not lodged a notice of dispute or a notice of dispute and counterclaim. Depending on your case you may need to apply for a Liquidated or Unliquidated Default Decree but the system will work this out for you.

A Liquidated claim is one, which has a fixed amount of money such as a loan, goods not paid for etc. If you are applying for a default decree for this type of claim, enter the following details:

An amount for interest (if you wish to claim interest) or 0.00;

If an amount for interest has been entered, then enter the date from which interest has been claimed and the rates at which the interest has been calculated.

Enter the amounts for the Sub Total, Less any Payments made by the respondent and Total Amount Sought.



Select the check box confirming the statement of truth.

Enter your name and office position in the appropriate fields.

Click on the 'Confirm' button to submit this form.

The Decree can then issue as soon as the court office receives the application for default decree online and it is verified. This decree will be issued electronically and will be available in the case tracking screen to view or print. A paper copy of the decree will not be issued by post. A notification of decree will be issued by post to the respondent.

An Unliquidated claim is one where the amount you are claiming is an estimation such as damage to property, faulty goods or workmanship etc. If you are applying for a default decree for this type of claim you just need to tick an indicator that you wish an assessment decree to issue. Once the Civil Processing Centre receives and verifies this application it will issue an assessment decree electronically and then list the case for assessment hearing. All parties will be sent a copy of the hearing notification. This notification can also be viewed or printed from the case tracking screen or through the future hearings tab.

You should lodge any invoices or other supporting documentation with the relevant Court Office at least 10 days before the court hearing.

At the court hearing the Judge will decide if an amount should be awarded, and if so the decree will then issue. You should attend the hearing to help the Judge to assess the amount of your claim. If the respondent intends to appear at the assessment hearing they must notify the court and other parties of this in writing.

If a decree has been awarded and you do not receive the amount awarded after a reasonable amount of time (14–28 days after the issue of the decree) then you will have to enforce the decree using the Enforcement of Judgments Office (EJO). This office is also part of the Northern Ireland Courts and Tribunals Service but have a separate procedure. You may wish to find out more information on their procedures and fees using the Justice NI website <u>https://www.justice-ni.gov.uk</u> where you will find a link to <u>https://www.justice-ni.gov.uk/publications/ejo-application-packs</u>. You can also email queries or questions to the EJO at postroomejo@courtsni.gov.uk. Your query will be passed to one of the EJO customer liaison officers who will reply to you.

If a stay is contained within a decree which includes payment details and the person defaults on their payments, then you must remove this stay by lodging a sworn affidavit (Statement of Truth) into the court office that issued the original decree. This cannot be done online.



Once you have removed the stay, a new decree will be issued and you can then enforce the new decree within the EJO.

Where the decree requires an action to be carried out within a specified time, for example, return settee to shop, you must contact the office in writing confirming details of the default so that the case can be relisted for hearing.

If the respondent contacts the Civil Processing Centre after the decree has issued stating they did not receive the original application or did not receive it in sufficient time to reply they are then advised to issue an Application to Set Aside a Decree. You will be sent a copy and invited to reply within 14 days. The Judge may either:

- decide the decree should be set aside and may give directions as to how the case should progress
- fix a date for hearing to set aside decree all parties will be notified of hearing.

#### **Covering Letter**

This document can be printed at any time (it can not be sent online). The letter will contain all the details relating to your case and allows you just to type the body of the letter, print and post to the Small Claim Processing Office. This can be used if you have any invoices, receipts, written agreements etc needed as evidence and needed to be lodged in the court office. Small Claims Applications will be accepted online without invoices or receipts etc. These documents will be required to be produced if the case is disputed or listed for assessment.



## Progress Case – Respondent

	Northe	28 - Case Tracking - em Ireland purts and bunals Se ourtsni.gov.uk	Microsoft Interr	et Explorer				
Small C Tracking	g g	New Cla	im	Add Existin	ng Claim	Refres	h Ex	it Help
All Clair	ms	~		Account Balance	ce: £5,132.00			
	Courts ID	On-Line Ref	Applicants Ref	Received Date	Name	Amount	Return Date	Case Status
Details		SMC013833		07-May-10	A N OTHER	£1,000.00		Awaiting Verification
Details	10/136211	SMC013832		04-May-10	JONES NORMAN	£500.00		Active
Details	10/136188	SMC013830		14-Apr-10	ALISON BROWN	£1,250.00		Active
Details	10/136174	SMC013829	W66/10	01-Apr-10	JOHN BLACK	£1,250.00	05-May-10	Active
Details	10/136173	SMC013828	W65/10	01-Apr-10	JOE SOAP	£350.00	15-May-10	DealtWith
Details	10/136074	SMC013825		19-Feb-10	MAGILL WILLIAM	£200.00	23-Mar-10	Active
Details	10/136062	SMC013824		16-Feb-10	BLACKJOHN	£200.00	05-May-10	Active
Details	10/136061	SMC013823		16-Feb-10	JOHN BLACK	£200.00	05-May-10	Active
Details	10/136059	SMC013822		15-Feb-10	ROBERTA MECHAN CO	£200.00	05-May-10	Active
Details	09/090089			20-Aug-09	MOIRA SHAW	£1,095.00	25-Sep-09	Active
Small Cl Casi Ancillary	aim Detail e Events y Doc	Future Hearing	Pag Progress Fee	e1of2   First   <   <+ Case	<   <b>1</b>  2 3 4 5 >>	<u>≥</u>   <u>Last</u>		
Applicati	ion For Default	Decree	Free Pro	xess				
Cellist Of	Sementeur		LIGE PID	<u>1.833</u>				
								3
Done								🚊 😴 Internet

Highlight the specific case and then select the Progress Case Tab within this screen to progress your case.

The following documents can be lodged by the Respondent:

- Acceptance of Liability if you admit the claim and wish to settle the claim.
- Notice of Dispute if you wish to dispute the claim made against you.
- Notice of Dispute and Counterclaim if you wish to dispute the claim made against you and you wish to make a counterclaim against the applicant.

The system will only show the options which are currently available according to the case status.



# Acceptance of Liability

https://10.10.3.198 - Notice of	Acceptance of Liability -	Nicrosoft Internet Explorer			
Northern Ireland					
A Courts a	nd				
🕁 📕 🕁 Tribunals	Service				
www.courtsni.gov.uk					
NOTICE OF ACCEPTANCE OF LIA					
NOTICE OF NEGLY TRACE OF EIN	antiri - entracionatica	·			
					Help
Case 10 - 60.036957	Applicant :	MARTHA DICKSON		Form 1268	
Case ID : 05/02003/	Respondent :	DRAYMAN DEVELOPMENTS LTD		Order 26, Role	12
			Return Date	10-Dec-09	
Only complete this form if you admit t	ha claim		_		
Ladmitthe claim made against me in	full and agree to pay the an	iount stated.			
Do Yon wish to abbie for time to bay to	is amount?		Yes 🛞		
Face wish to product for time to new you	must making full details of	mu income and rutinings and state the own	Ng 🙂	to.	
Deubu data		too a company conformation and and	an years are also		
O Payayana 100 00	Marthly M				
O Pays 100.00	ber wontny				
Summary of Acceptance (Maximum	2000 characters)	ar of \$100 per worth for six wo	othe to ale	av the amount and	A.
a scoepe answirter but of	on co orrer a payae	at or prop her month for six mo	ache co che	an che macano oven.	-
					v.
Bigned:			Date: 07/0	5/2010	
IMPORTANT					
If you wish to make a payment to the	applicant you must include t	te amount for the court fee and any interest clo	aimed. If you do	not do so a decree may still be made against you for this amount.	
				Consultant Inc.	
				Cancel	Confirm
				Cancel	Confirm
				Cancel	Confirm
				Cancel	anfirm
				Cancel	anfirm
				Cancel	anfirm

This document will be available to you as soon as a small claims case has been lodged, verified and Small Claim Pack produced.

You should complete and lodge this document if you accept that you owe this money and you are going to pay the amount outstanding. You should specify if you need extra time to pay by either stating you can pay an amount per week/month or that you can pay the full amount by a certain date.

If you feel you do not owe the full amount of the claim then you should not complete the acceptance of liability and instead lodge a Notice of Dispute.

Once this document as been lodged and verified by the Civil Processing Centre a copy will be sent to the Applicant who will then complete a declaration stating whether they are willing to accept this offer.

If the applicant accepts your offer a decree may issue immediately. If the applicant does not accept your offer, the case may be listed for hearing and you will be notified of the hearing details.



Select the checkbox confirming that you admit the claim.

Select the relevant time-to-pay option. If you wish time to pay the claim, enter the payment amount and select the payment frequency from the list.

Enter details of your offer and explain how and when you will make payment of the claim.

Enter your name as signature.

Click on the Confirm button to submit the form or click on the Cancel button to return to the small claims tracking screen.

If you wish to make any payments or settle the claim you should contact the applicant directly not the court office.

You must return or lodge the Acceptance of Liability before the return date has expired. Failure to do so could mean that a decree may issue against you.

#### Notice of Dispute

https://10.10.3.198 - Notic	e Of Dispute - Microsoft Internet Explorer			- 7 🛛			
Northern Ireland							
Courts and							
$\Delta$ Tribunals Service							
www.courtsni.ek	Nuk						
NOTICE OF DISPUTE							
			_	Help			
		TABE					
Case ID : 10/136232	Respondent : APPLE GREEN	TURS	Order 26, Rule 11				
	-		Return Date: 15-Ju	IN-10			
			Liquidated				
Dispute							
Only complete this costion it is	us dispute the claim (Maximum 2000 characters						
Take notice that I intend to disp	the the claim made against me for the following re	ason(s):					
I dispute this claim	because			~			
				<u>~</u>			
Circost A Green							
Date: 14/05/2010							
Date: These to							
			Cancel	Confirm			
				~			
<				×			



This document will be available to you as soon as a small claims case has been lodged, verified and Small Claim Pack produced.

If you do not agree with this claim you should complete and submit a Notice of Dispute, giving the reason why you feel this case should be disputed. Once the document is verified, the case is then transferred to the court office entered on the original application (usually a local court office) for listing and hearing. You must lodge copies of any documents that will support your case with the relevant Court Office at least 10 days before the court hearing date.

You must return or lodge the Notice of Dispute before the return date has expired. Failure to do so could mean that a decree may issue against you.

Enter details of why you dispute the claim made against you.

Enter your name as signature.

Click on the Confirm button to submit the form or click on the Cancel button to return to the small claims tracking screen.

#### Notice of Dispute and Counterclaim

https://10.10.3.198 - Notice 0	f Dispute And CounterCle	im - Microsoft Internet Explorer			. 🗉 🔀
Northern Ireland					
A Courts a	nd				
→ Tribunal	s Service				
www.courtsni.gov.u	k				
NOTICE OF DISPUTE AND COUN	TERCLAIM				
					-
Case ID: 10/136232	Applicant : Respondent :	APPLE GREEN		Form 126A Order 26, Rule 11	
			Liquidated	Return Date: 15-Jun-10	
Dispute					
Take notice that lintend to dispute t	he claim made against me 1	r the following reason(s), please note maximum 2	DOD characters :		
I dispute this claim bea					~
					~
Counterclaim					
I wish to make a counterclaim for £	250.00				
Please describe in simple terms th	e details of your claim. Also i	clude the date the claim arose and, if interest is d	aimed, the amount, rate and period covered (Haximum 200	0 characters).	
I wish ot lodge a counte	r-claim for £250 be	cause			<u>^</u>
					~
Signed: A Green		Calculate Fee			
Date: 14/05/2010					
				Cancel Confirm	
					1
6 1) form				8	>
Dane				💴 🥑 Internet	



This document will be available to you as soon as a small claims case has been lodged, verified and Small Claim Pack produced.

If you dispute this claim and feel that the applicant owes you money, then you should complete and submit Notice of Dispute and Counterclaim.

There will be a fee charged for this document and it is calculated depending on the amount you wish to claim. You will need to pay for this application by credit or debit card online. If you do not have a credit or debit card then you will have to submit this document to the Civil Processing Centre and you can then make your payment by cash, postal order or cheque. Cheques should be made payable to N I Court Service.

Once the document is verified in the Civil Processing Centre it is then transferred to the court office entered on the original application (usually a local court office) for listing and hearing. You must lodge copies of any documents that will support your case with the relevant Court Office at least 10 days before the court hearing date.

You must return or lodge the Notice of Dispute and Counterclaim before the return date has expired. Failure to do so could mean that a decree may issue against you.

Enter details of why you dispute the claim made against you.

Enter the amount of the counterclaim.

Enter details of your counterclaim. You should include the facts of your case and include details such as: when the claim arose, what goods or services were provided, when the goods or services were provided, what damage occurred or what went wrong? The system allows you to type up to 2000 characters within this section. Also provide details of any receipts or invoices which support the counterclaim. You do not need to send these to the court office at this stage.

Enter your name as signature.

Click on the 'Calculate Fee' button to determine the correct fee for the counterclaim.

Click on the Confirm button to submit the form or click on the Cancel button to return to the small claims tracking screen.



# **Covering Letter**

https://10.10.3.198 - Covering Letter - Microsoft Internet Explorer	
Northern Ireland	
$\land \land $	
4 Tribunals Service	
www.courtsni.gov.uk	
Councilian Latter	
Covering Level	
	Help
Applicant : WORTHINGTONS SOLICITORS	
Respondent: APPLE GREEN	
PO BOX 882	
CHICHESTER STREET	
BELFAST	
BT1 3JF Your Reference:	
Our Reference: 10/136232	
07/06/2010	
Re: WORTHINGTONS SOLICITORS V APPLE GREEN	
Dase Disblations	
Dear Sinwadam	4
¢	
E Done	🔒 🙂 Internet

This document can be printed at any time (it can not be sent online). The letter will contain all the details relating to your case and allows you just to type the body of the letter, print and post to the Civil Processing Centre.

If you wish to settle your case at any time or if you wish to make payments or come to an arrangement regarding a claim you should contact the applicant directly. If a case is settled, the court office can only withdraw a claim on the request of the applicant not the respondent.

After the decree has issued, if you wish to pay the outstanding amount you should contact the applicant directly not the court office.