

Records and Information
Management Team

Dundonald House
Upper Newtownards Road
Belfast
BT4 3SU
Tel: 028 90378377
email:NIPSFOI@dojni.x.gsi.gov.uk

E-mailed to:

Your Ref:

Our Ref: 14:251

Date: 22 July 2014

Dear,

FOI Case No. 14:251

Thank you for your request of 1 July 2014 which was treated as a request for information under the terms of the Freedom of Information Act 2000.

You requested:

Fixed Telephony, Broadband and WAN Contract Information.

Only Qs 5, 10 & 18 can be answered by NIPS.

*5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines*

*10. **Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.*

*18. **Internal Contact:** please can you send me there full contact details including contact number and email and job title.*

As per our previous reply on 29 April 2013, all NIPS IT systems are managed and procured by IT Assist, a division of the Enterprise Shared Services Directorate of the Department of Finance and Personnel. All requested information is held by IT Assist and your request should therefore be redirected to them.

The NIPS do not operate standalone contracts for PBX/VOIP services relating to PBX and VOIP maintenance etc. All contracts for these services are procured centrally on pan government contracts by Central Procurement Directorate within the Department of Finance & Personnel.

Please see e-mail address below for DFP Procurement:

Procure.info@dfpni.gov.uk

And DFP Freedom of information:

Info.csd@dfpni.gov.uk

Please also see link below:

[Central Procurement Directorate Northern Ireland | Procurement | D F P \(N I\)](#)

5. **Number of Lines-** 195

10. **Number of Extensions-** 1485

18. **Internal Contact:** Head of NIPS ICT Services

nipsictservices@dojni.x.gsi.gov.uk

Telephone number 028 90525353

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If you are unhappy with the result of your request for information you may request an internal review within two calendar months of the date of this letter. If you request an internal review please do so in writing stating the reasons to the address above.

If following an internal review you were to remain dissatisfied you may make a complaint to the Information Commissioner and ask him to investigate whether the DOJ has complied with the terms of the FOIA. You can write to the Information Commissioner at:

Information Commissioner
Wycliffe House, Water Lane
Wilmslow, Cheshire
SK9 5AF

The Commissioner will not investigate a complaint unless an internal review procedure has been carried out.

Further details on the role of the Information Commissioner and the handling of appeals can be found at: www.informationcommissioner.gov.uk

If you wish to discuss this please contact the Records and Information Management Team using the contact details provided at the top of the first page. Please remember to quote your reference in any correspondence.

Yours sincerely,

Records & Information Management Team