

MONTHLY PERFORMANCE REPORT

September 2026

Service Achievements – Disclosures September 2026

AccessNI processed 23,743 disclosure certificates. Information was disclosed on 851 certificates[1].

Type	Number processed	Information disclosed
Basic	2,454	76
Basic RB	2,480	57
Standard	354	41
Enhanced	18,455	677

This month AccessNI achieved against our performance targets:-

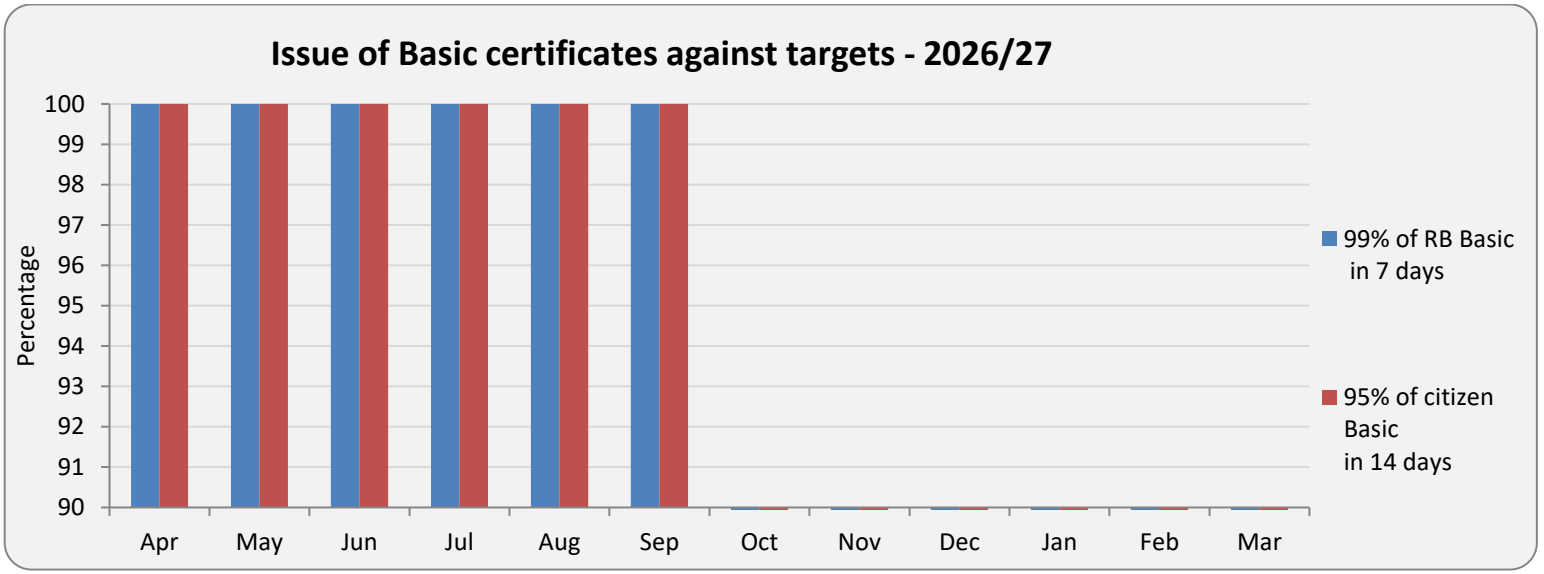
Target	Achieved	Average days to issue
99% of Basics countersigned by RB issued within 7 days	100%	1 day
95% of Basics applied for by citizen issued within 14 days	100%	1 day
99% of Standards issued within 7 days	100%	1 day
70% of Enhanced issued within 10 days	83.8%	4 days
95% of Enhanced issued within 21 days	97.4%	
98% of Enhanced issued within 28 days	98.5%	

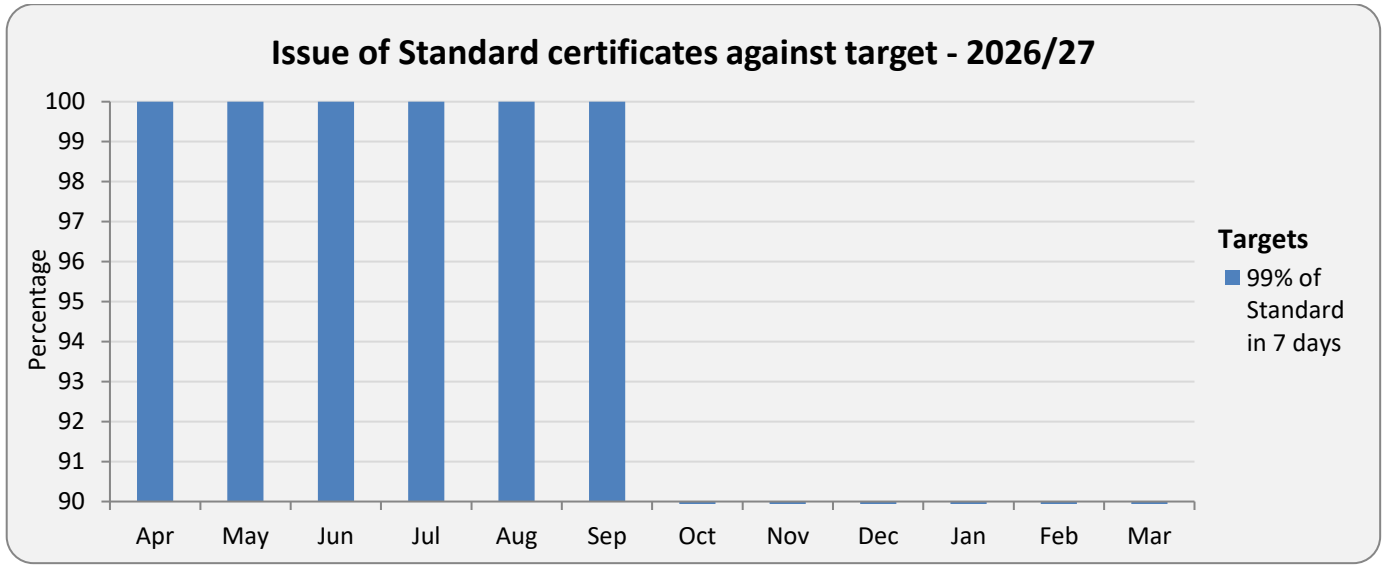
[1] The information disclosed number can include cases processed before September 2026, but which have been issued in that month.

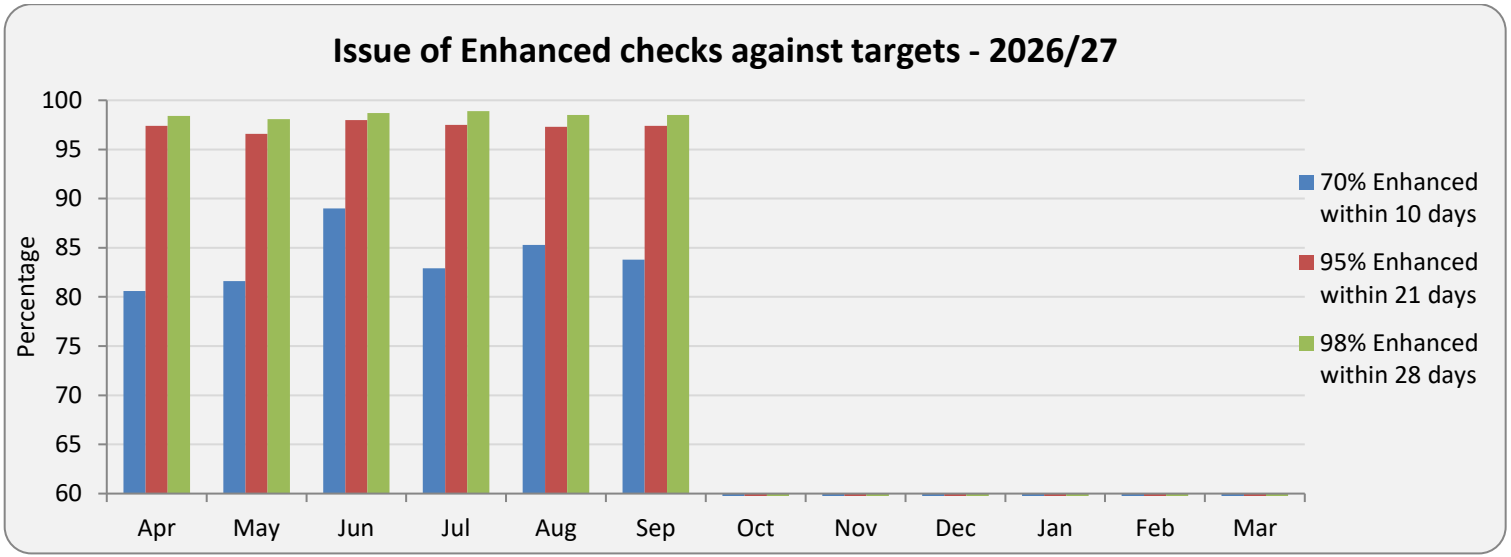
This month AccessNI also:-

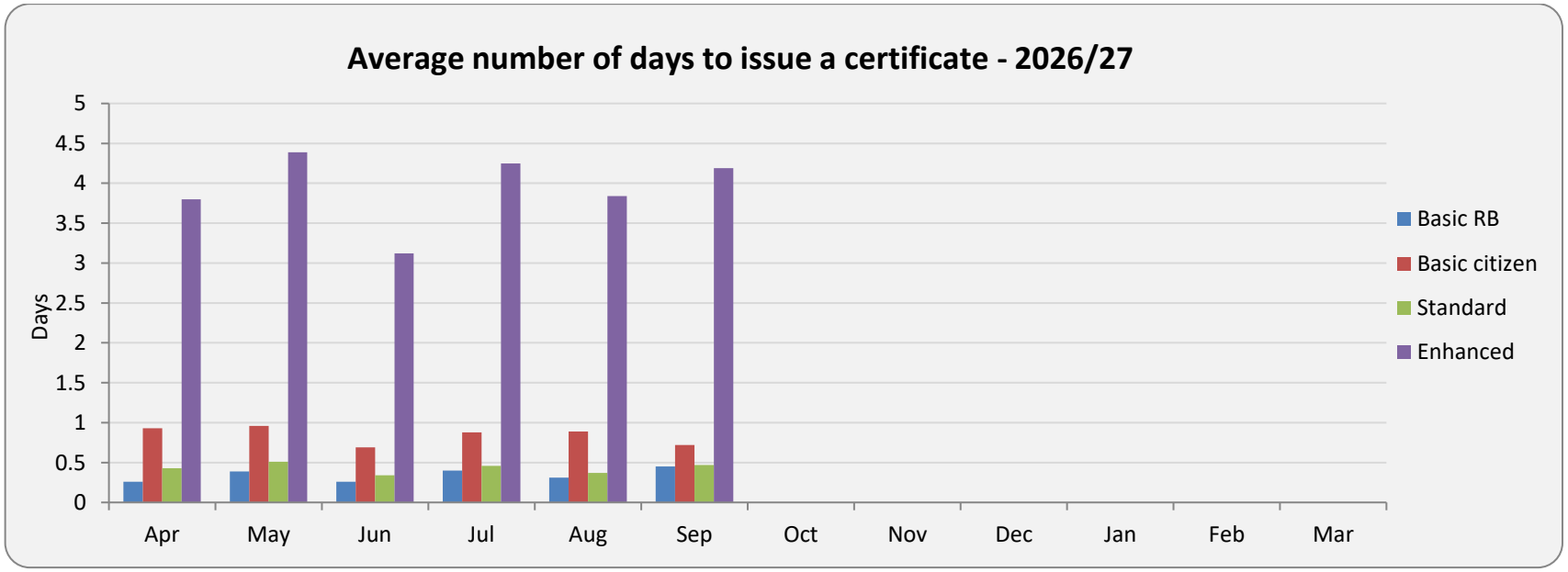
- Filtered 694 old and minor offences from Standard and Enhanced certificates;
- Made 72 auto-referrals of certificates with criminal record information to the Independent Reviewer;
- Referred 31 requests from applicants to have the criminal record information on their certificate reviewed by the Independent Reviewer;
- Made 270 referrals to the UK Central Authority for the exchange of criminal record information in respect of EU nationals seeking to work with children in Northern Ireland – additional countries added;
- There was 1 substantive dispute about criminal record information disclosed on certificates;
- Referred 4,486 applications for Enhanced certificates to PSNI and 776 to other police forces across the UK to find out if those forces had relevant information about the applicant that ought to be included on the disclosure certificate. PSNI made 24 disclosures of information and other police forces made 1 disclosure of information for inclusion in AccessNI certificates; and
- Made 18 compliance “visits” (via on-line technology) to Registered and Responsible Bodies.

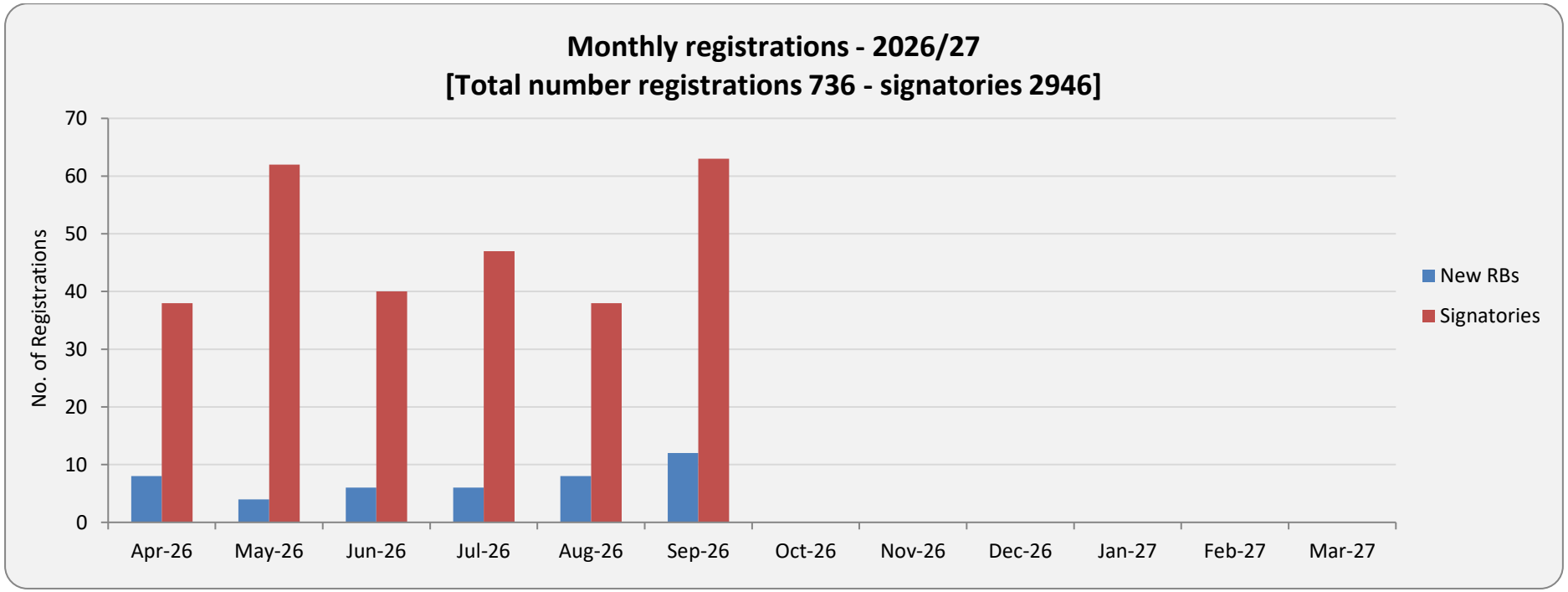
	Sep-26	%Sept-25	Total 26/27	%2025/26
Applications Received				
Basic	2,382	112.73%	12,688	109.18%
Basic RB	2,489	108.55%	14,195	117.99%
Standard	364	104.90%	2,129	99.21%
Enhanced	18,436	123.08%	83,675	117.93%
Total	**23,671**		**112,687**	
Cases Processed				
Basic	2,454			
Basic RB	2,480			
Standard	354			
Enhanced	18,455			
Total	**23,743**			


Issue of Basic certificates against targets - 2026/27
Percentage
100
99
98
97
96
95
94
93
92
91
90
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
99% of RB Basic in 7 days
95% of citizen Basic in 14 days


Issue of Standard certificates against target - 2026/27
100
99
98
97
96
95
94
93
92
91
90
Percentage
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Targets
99% of Standard in 7 days


Issue of Enhanced checks against targets - 2026/27
Percentage
100
95
90
85
80
75
70
65
60
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
70% Enhanced within 10 days
95% Enhanced within 21 days
98% Enhanced within 28 days


Average number of days to issue a certificate - 2026/27
Days
5
4.5
4
3.5
3
2.5
2
1.5
1
0.5
0
Apr
May
Jun
Jul
Aug
Sep
Oct
Nov
Dec
Jan
Feb
Mar
Basic RB
Basic citizen
Standard
Enhanced


Monthly registrations - 2026/27
[Total number registrations 736 - signatories 2946]
No. of Registrations
70
60
50
40
30
20
10
0
Apr-26
May-26
Jun-26
Jul-26
Aug-26
Sep-26
Oct-26
Nov-26
Dec-26
Jan-27
Feb-27
Mar-27
New RBs
Signatories