



Department of
Justice
An Roinn Dlí agus Cirt
Máinnystrie O tha Laa
www.justice-ni.gov.uk

Department of Justice
Records & Information Team
Information Services Division
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Email: foi@justice-ni.gov.uk

27 March 2024

REFERENCE: FOI\24\32

Dear Sir,

Thank you for your request for information dated 20 March 2024 and detailed below.

- 1) **Do you use a Social Media Management platform?**
- 2) **If so, what tools do you use?**
- 3) **What is your annual spend on a Social Media Management tool?**
- 4) **What dates does your contract with your current supplier end (month & year)?**
- 5) **Do you use a tool for Social Listening and/or a Media Monitoring platform?**
- 6) **If so, what tools do you use?**
- 7) **What is your annual spend on a tool for Social Listening and/or a Media Monitoring platform?**
- 8) **What dates does your contract with your current supplier end (month & year)?**
- 9) **Who is the senior person responsible for managing these contracts?**

The Freedom of Information Act 2000 gives you two rights of access when you write to us asking for information. You have the right to know whether we hold the recorded information falling in scope of your request, and you have the right to receive this recorded information subject to cost limit or exemption.

The Department of Justice does not use a Social Media Management Platform nor tools for social listening. The Department therefore does not hold any recorded information in scope of your request.

If you are unhappy with the result of your request for information you may request an internal review within two calendar months of the date of this letter. If you request an internal review please do so in writing stating the reasons to the address above.

If following an internal review you were to remain dissatisfied you may make a complaint to the Information Commissioner and ask the Commissioner to investigate whether the DOJ has complied with the terms of the FOIA. You can write to the Information Commissioner at:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

The Commissioner will not investigate a complaint unless an internal review procedure has been carried out.

Further details on the role of the Information Commissioner and the handling of appeals can be found at: www.informationcommissioner.gov.uk

Yours sincerely

Freedom of Information Manager